



### ASH VACUUM ONYX INSTRUCTION MANUAL

**CAUTION:** Read the instructions before using this product!

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### **1. SAFETY INSTRUCTIONS**

## ⚠ Important!

When using the appliance, a few safety precautions must be observed to avoid injuries and damage. Please read the complete operating instructions with due care. Keep this manual in a safe place, so that the information is available at all times. If you give the appliance to any other person, hand over these operating instructions as well.

We cannot accept any liability for damage or accidents which arise due to a failure to follow these instructions and the safety instructions.

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**Read all safety regulations and instructions**. Any failures made in following the safety regulations and instructions may result in an electric shock, fire and/or serious injury.

# Keep all safety regulations and instructions in a safe place for future use.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance

shall not be made by children without supervision.

- **IMPORTANT:** Read the operating instructions before assembling and using the appliance for the first time.
- Check that the mains voltage is the same as the mains voltage specified on the rating plate.
- Pull out the power plug in the following circumstances: Whenever the appliance is not in use, before opening the appliance and before all cleaning and maintenance work.
- Never clean the appliance with solvents.
- Never pull the plug out of the socket by pulling the cable.
- Never leave the appliance unattended when operational.
- Keep away from children.
- Take care to ensure that the power cable does not get damaged by being run over, crushed, pulled or suchlike.
- Do not use the machine if the power cable is in a less than perfect condition.
- If the power cable has to be replaced, the replacement must comply with the design specifications of the manufacturer. Power cable: H05 VV - F 2 x 0,75 mm<sup>2</sup>
- Never vacuum the following: Burning matches, smoldering ash and cigarette butts, combustible, caustic, inflammable or explosive substances, vapour or liquids.

- This appliance is not suitable for vacuuming dust which can be harmful to health.
- Store the appliance in a dry indoor location.
- Never use the appliance if it is damaged.
- Only allow the appliance to be serviced by an authorized customer service center.
- Only use the appliance to carry out work for which has been designed.
- Use only genuine accessories and spare parts.
- The guidelines in the operating instructions must be observed. The safety and accident-prevention regulations from the lawgiver are also to be observed.
- **IMPORTANT!** Hazardous material must not be extracted with the ash filter.
- Do not extract ashes from prohibited fuels.
- Do not use the ash filter to extract hot, glowing or inflammable objects (e.g. charcoal, cigarettes ...).
- **IMPORTANT.** The ash vacuum cleaner is not suitable for vacuuming soot or fine dust.
- **IMPORTANT!** The extracted material must not exceed a temperature of 40°C.
- **IMPORTANT!** If this temperature of the extracted material exceeds 40°C, there is a risk of fire.
- **IMPORTANT!** If the permissible temperature is exceeded, the extractor, the ash filter and the hoses could be damaged.
- **IMPORTANT!** Extracted material which looks as though

it has cooled off on the outside may still be hot on the inside. Hot extracted material could be set alight again in the air current.

- Before beginning extraction, please wait until the material is completely cooled off. Hot ashes should not be purged with water, as the sudden temperature difference can cause ruptures to the chimney.
- Wait at least 24 hours before vacuuming an oven or a fireplace in order to be sure that the fire has gone out and the ash has cooled down.
- Check the hoses, the ash filter and the extractor regularly when extracting, to assess levels of heating.
- If the appliance heats up, switch it off, pull the mains plug out and remove the filter bag immediately.
  Separate the ash filter from the extractor and remove the extracted material. Next, let the extractor and the ash filter cool off outside, under supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Cold ash is ash which has cooled for a sufficiently long time and no longer contains any glowing embers. This can be checked by combing through the ash with a metal object before you use the ash vacuum cleaner. Cold ash no longer radiates any perceivable heat.
- After and before vacuum cleaning, empty and clean the tank in order to prevent the

accumulation of materials which could present a fire hazard in the vacuum cleaner.

• The plug must be removed from the socket-outlet before cleaning or maintaining the appliance.



### **3. INTENDED USE**

The ash vacuum cleaner is suitable for vacuuming cold ash or cold material residues from fireplaces, charcoal ovens, ash-trays or barbecues.

The machine is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse. The user/operator - not the manufacturer - will be liable for any damage or injuries caused as a result thereof.

Please note that our appliance has not been designed for use in commercial, trade or industrial applications. Our warranty will be voided if the appliance is used in commercial, trade or industrial businesses or for equivalent purposes.

### 4. TECHNICAL DATA

ing valtage: 220 2401/ 50/604-

Mains voltage. 220-240 v ~ 50/60Hz						
Model	Power input:	Tank volume:	Weight:			
ONYX	1000W	18 L	3,2/4 KG			
Suction:	Hose:	Hose diameter:	Power cable:			
16 Kpa	1 m	30 mm	2 m			

### **5. BEFORE STARTING THE APPLIANCE**

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- Before you connect the appliance to the mains supply make sure that the data on the rating plate are identical to the mains data.
- The appliance may only be connected to a shockproof socket.

#### 5.1 UNPACKING

- 1) Unpack all parts and lay them on a flat stable surface
- 2) Make sure the delivery contents are complete and free of damage. If you find that parts are missing or show damage, do not use the product but contact your dealer/service centre. Do not use the product unless missing parts have been delivered in addition or defective parts have been replaced. Using an incomplete or damaged product represents a hazard to people and property.
- 3) Ensure that you have all the accessories and tools needed for assembly and operation.

#### 5.2 SCOPE OF THE DELIVERY

Carefully unpack the cordless drill and check that it is complete:

- 1) 1pc ash cleaner (18L tank, 1pc HEPA filter and appliance head included)
- 2) 1pc 1M flexible hose
- 3) 1pcs Ø40mm x23CM aluminum tube
- 5) 3 wheels
- tube 6) 2pc manuals

4) 1pc 2m cable

7) 1pc SWAP leaflet

#### **5.3 ASSEMBLING THE APPLIANCE**

• The appliance head (3) is fastened to the tank (5) by the locking hook (5). To remove the appliance head (3), open the locking hook (4) and remove the appliance head (3). When fitting the appliance head (3), make sure that the locking hook (4) locks into place correctly.







• Fit the Hose connector (7) into the suction hole on the tank and turn until securely attached.



• Assemble the wheels at 3 equational position of the tank bottom.



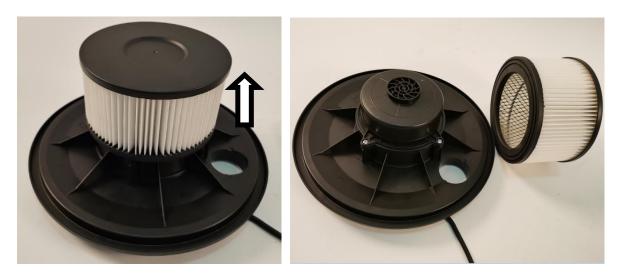
• Disassembly/ Assembly of the filter

# **MIMPORTANT!**

Never use the ash vacuum without the filter! Always ensure that the filters are perfectly secure.

The filter was assembled before shipment, to change /disassemble the filter, hold on appliance head then take off the filter.

To assemble a filter, push the cartridge filter (9) onto the appliance head (3)



### 6. OPERATION

#### 6.1 ON/OFF switch

Press the ON/OFF switch (2) to switch the equipment ON and OFF.

#### 6.2 Vacuuming

Fit the Hose connector (7) into the suction hole on the tank and turn until securely attached.

### Important!

The ash vacuum cleaner is not suitable for the vacuuming of combustible materials!

#### 6.3 Blowing

• Fit the Hose connector (7) into the blowing hole(10) on the tank and turn until securely attached.

### 7. CLEANING AND MAINTENANCE



Always pull out the mains power plug before starting any cleaning work.

#### 7.1 Cleaning

Keep all safety devices, air vents and the motor housing free of dirt and dust as far as possible.

We recommend that you clean the appliance immediately after you use it.

#### 7.2 Cleaning the appliance head (3)

Clean the appliance regularly with a damp cloth and some soft soap. Do not use cleaning agents or solvents; these may be aggressive to the plastic parts in the appliance.

#### 7.3 Cleaning the tank (5)

The tank can be cleaned with a damp cloth and some soft soap or under running water, depending on the amount of dirt.

#### 7.4 Cleaning the filter (9)

Clean the cartridge filter (9) e.g. by tapping and brushing or by blowing out with compressed air at low pressure.

#### 7.5 Servicing

At regular intervals and before each use, check that the filters in the ash vacuum are securely fitted.

#### 7.6. Ordering spare parts

Please provide the following information on all orders for spare parts:

- Model/type of the appliance
- Part number of the required spare part.

### 8. DISPOSAL AND RECYCLING



The appliance is supplied in packaging to prevent its being damaged in transit. This packaging is raw material and can therefore be reused or can be returned to the raw material system. The appliance and its accessories are made of various types of material,

such as metal and plastic. Defective components must be disposed of as special waste.

Ask your dealer or your local council.

### 9. WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

#### The warranty does not cover breakdowns due to:

insufficient maintenance. abnormal assembly, adjustment or operations of the product. parts subject to normal wear and tear.

#### The warranty does not extend to:

shipping and packaging costs.

using the tool for a purpose other than that for which it was designed.

the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

#### READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

#### +33 (0)9.70.75.30.30 https://services.swap-europe.com/contact

You must create a "ticket" via the web platform.

Register or create your account.

Indicate the reference of the tool.

Choose the subject of your request.

Describe your problem.

Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).



### **10. PRODUCT FAILURE**

#### WHAT TO DO IF MY MACHINE BREAKS DOWN?

#### If you bought your product in a store:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Go to the store with the complete machine and with the receipt or invoice.

#### If you bought your product on a website:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Create a SWAP-Europe service ticket on the site: https://services.swap-europe.com When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).

Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

### Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

### For any question concerning our after-sales service you can make a request on our website https://services.swap-europe.com

Our hotline remains available at +33 (9) 70 75 30 30.



### **11. WARRANTY EXCLUSIONS**

#### THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Breakdowns related to carburetion beyond 90 days and fouling of carburetors.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.

• Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.

- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.

• The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station

• The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.

- Deterioration linked to transport and storage\*.
- Launchers beyond 90 days.
- Oil, petrol, grease.
- Damages related to the use of non-compliant fuels or lubricants.

\* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt. This document is a supplement to your notice, a non-exhaustive list.

**Attention:** all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

**Reminder:** the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

#### Information:

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.





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